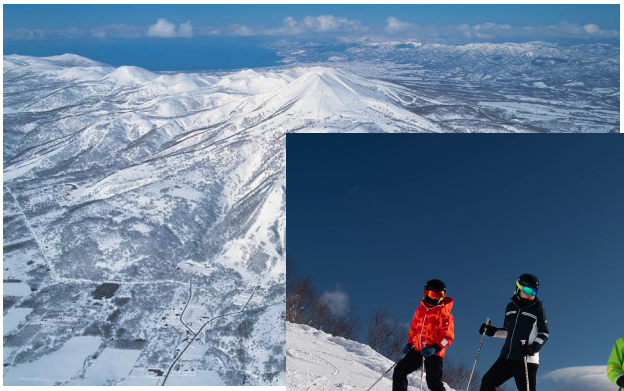




NVSS NISEKO UNITED EXPLORER

Designed for advanced skiers and snowboarders, this guided experience takes you across Niseko United's best runs of the day with an expert guide. In a private group of **up to 6**, you'll sharpen your all-mountain skills while discovering everything the terrain has to offer.

DURATION	START	END	1-6 PERSON(S)
Full Day - 6 Hours	8:30am	3:30pm	¥90,000
Half Day - 3 Hours	8:30am	11:30am	¥60,000

Recommended for ages 18 years and above, Advanced & Expert level skiers and snowboarders.
Participants aged 13 to 17 years must be accompanied by an adult.
Our guides are able to enter through Gate 11 if it is open but are strictly prohibited from entering other gates.
Operation of Niseko United Explorer is subject to snow conditions.

TERMS & CONDITIONS

- Please provide your hotel confirmation number upon making your reservation.
- Full payment is required after receiving booking confirmation. Payment shall be made online via credit card. We will send the payment URL via email, so please complete the payment within 7 days of receiving the email. If payment is not received within 7 days, your reserved lesson will be automatically cancelled. Please ensure to check your junk mails.
- All guests must have all necessary equipment ready and arrive at the school reception 15 minutes before the lesson begins. For guests staying at the Hilton or Moxy Niseko Village, the reception is located on the 1st floor of the Niseko Gondola Station. For guests staying at The Green Leaf, Hinode Hills, or Ritz-Carlton Reserve, the reception is located next to the rental area. If you need to rent equipment for a morning lesson, we recommend visiting the rental shop 1 day before for equipment fitting.
- We strongly recommend purchasing travel insurance to cover unexpected situations such as flight delays, injuries, or illnesses. Insurance is not included in the lesson fees.
- All lessons do not include lift passes or equipment rental fees.

Private Lessons

- If you do not arrive within 10 minutes of the lesson start time without contacting us, the lesson will be considered cancelled, and the instructor may be assigned to another lesson. In such cases, a 100% cancellation fee will be charged, and no refunds will be issued for payments already made.
- Premium Private lessons end when the ski slopes close.
- If you are unsure which lift pass to purchase, please consult with your instructor. You are allowed to request an instructor who speaks English or Japanese for your private lessons subject to our availability.
- A reservation fee (¥5,000) is required to book a particular instructor for a private lesson. Night skiing is available for walk-ins only from 12 December to 30 December 2026.
- If you booked 4 or 6-hour lessons, please discuss your lunch break time with your instructors.

Family Private Lessons

- Children aged 4 to 6 years old who participate in family private lessons must be accompanied by at least one adult.



TERMS
& CONDITIONS

Group Lessons

- Group lessons are conducted only within the Niseko Village ski area, and instructor requests are not accepted. Lessons are conducted in English or Japanese only (language requests are not accepted).
- For 4-hour group lessons, a 1.5-hour break time is included.
- Request for level 4 & 5 adult group lessons are walk-in only and subject to availability.
- Failure to pick up your child(ren) without prior notice, will incur an additional charge of ¥4,000 for every 30 minutes.

Niseko United Explorer & Cat Skiing

- Advance reservation is required for Niseko United Explorer & Cat Skiing. Please confirm availability one day before your scheduled course, as it may be cancelled due to bad weather.
- For Niseko United Explorer, access to Gate 11 is allowed if it is open. Other gates are prohibited.

Cancellation Policy and Refunds

- If you need to cancel your reserved lesson, the following cancellation fees will apply: If cancelled within 7 days of the lesson date: 100% of the total fee (e.g., for a lesson on December 10th, full charges apply from December 3rd).
- If cancelled before 7 days of the lesson date: 90% of the reservation amount will be refunded.
- A 10% fee will be charged as a refund handling fee.
- If you pay in a different currency other than Japanese yen, the refund amount may vary due to fluctuations in the currency exchange rate.
- No refunds will be issued after the lesson services have been provided. Additionally, lessons cannot be transferred to another person or to the following season.
- If you booked and paid through a travel agent, please contact them to discuss any refunds.
- If there are any threatening behaviors, violent actions, or sexual harassment towards the instructor, the lesson will be immediately terminated, and no refunds will be issued.
- Refunds will only be issued under the following circumstances: If all lifts are closed due to bad weather, mechanical failure, etc. If flights are cancelled, or the airport is closed due to bad weather.

Waiver of Liability

Niseko Village Snow School will not be liable for any accidents that occur before, during or after lessons.

